



## Student Services Newsletter

"A quarterly publication for student services staff"



Student Services Spring Retreat 2011

### Welcome Back!

I hope that everyone enjoyed the summer and you are now prepared for the 2011-12 year.

We have much ahead of us this year as we continue to prepare for accreditation. Refer to the accreditation web site, self-study, and reference guide for more information.

As of September 27, 2011, enrollment numbers are:  
Unduplicated Headcount: 23,238, (a decrease of 71 from fall 2010); FTES Estimate: 6,061 (a decrease of 145, 2% from fall 2010).

The SSPBT will begin meeting on October 5<sup>th</sup> and will continue the work that was begun in 2010-2011. You are invited to attend these meetings.

You are also invited to attend our Lunch Time Talk series where we have informal discussion about what is on our minds. Let us continue to work together so that we can continue to serve our students well!

Have a great fall quarter!  
Stacey A. Cook, Ed.D.  
Vice President, Student Services

### Fall 2011 - Dates to Remember

#### Fall Quarter Begins

Monday, September 26, 2011

#### Accreditation Team Visit

Monday, October 24-  
Thursday, October 27, 2011

#### Outreach Events

*High School Partners Appreciation Breakfast*

Thursday, October 27, 2011

*Youth Voices United (co-hosted with ICCE)*

Friday, November 18, 2011

*African American Student Conf*

Thursday, February 9, 2012

*Latino Student Conf #1 & #2*

Thursday, March 1, & March 15, 2012

*Filipino/Pacific Islander Student Conf*

Thursday, April 26, 2012

*New Student & Parent Open House*

Saturday, May 12, 2012

#### Transfer Day

*Annual College Fair*

Thursday, October 27

9:00 -1:00 p.m.

Main Quad

#### Join us for our Lunch Time Talks

12:00- 1:00 p.m. location tbc

Thursday, November 3, 2011

January 19, 2012

April 19, 2012

Free Student Flu Clinic October 12, 13, 19, 20

9:00 - 3:00 p.m. Outside Health Services

Employee Flu Clinic October 12, 13

9:00 - 1:00 p.m. Conf Rm A

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**Student Services Planning and Budget Team Report**
**Proposed Goals and Priorities for 2011-2012**

- 1) Accreditation preparation
- 2) Budget and planning processes
- 3) Program Review/SLOs timeline
- 4) Communication
- 5) Measure C Space and Technology needs

The SSPBT meets on the 1<sup>st</sup> and 3<sup>rd</sup> Wednesday of the month in the Seminar Training Room, Seminar Building from 1:30-3 p.m.

SSPBT members: Marilyn Booye, Angela Caballero de Cordero, Tracy Chung, Nancy Cole, Stacey Cook, DASB (Leela Tanikella), Christina Espinosa-Pieb, Kevin Glapion, Jim Haynes, Michele LeBleu-Burns, Amy Leonard, Rob Mieso, Kathleen Moberg, Vicky Moreno, Olivia Patlan, Janny Thai

SSPBT agendas and meeting notes are posted on the De Anza website <http://www.deanza.edu/gov/>

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**New Dean of Counseling and Matriculation – Dr. Angela Caballero de Cordero**

Angela became De Anza College's Dean of Counseling and Matriculation in May 2011. Prior to joining us at De Anza, Angela was a faculty member at Allan Hancock College in Santa Maria, California. She started as adjunct faculty in 1992 and became a full time counselor and program coordinator in 1998. During her tenure at Allan Hancock, Angela served as Noncredit Matriculation Coordinator/Counselor from 1998 to 2011. She held a number of leadership positions including Title V Director/Transfer Achievement Project Director, Academic Senate President, and Spokesperson for the Latino and Multicultural Affairs Council. From 2005 to 2011 she was the Student Services Student Learning Outcomes Coordinator and developed the SLO models for student services. At the state level, Angela participated actively in several of the major committees of the Academic Senate for California Community Colleges (ASCCC) including Educational Policies, Professional Standards and Practices, Curriculum, and Noncredit.

Angela served on the ASCCC Accreditation and Student Learning Outcomes Committee. She developed a Student Learning Outcomes and Assessment Conceptual model, which received attention statewide. She received the Teaching and Leadership Excellence Award from NISOD in 2004, the UCSB Community College Research Assistantship Award in 2002, and the Minority Mental Health Traineeship Award from 1989 through 1991. She was an AAHHE Graduate Fellow in 2004.

Angela completed her doctoral studies from the University of California in Santa Barbara in 2005. Her dissertation titled "Self-Efficacy Perceptions and their Impact on Latino and White Community College Student Persistence," examined self-efficacy perceptions before and after a semester of classes, and compared and contrasted two models of student persistence. This work was selected for the second place of the First Outstanding Dissertation Competition Award, a nationwide competition sponsored by the American Association of Hispanics in Higher Education (AAHHE) and Educational Testing Services (ETS) awarded at the AAHHE's Annual Conference in March 2008.

**Welcome to De Anza, Angela!**



**Fee Increases**

Increase in Campus Center Fee Effective Fall 2011. \$17 for Summer 2011 and \$24 effective Fall 2011  
 Student Body Fee - \$9  
 Campus Center Fee - \$16  
 Health Services Fee - \$14  
 Registration Support Fee - \$1.50  
 Eco Pass (effective Fall 2011) - \$5 full time student & \$4.00 for half time student  
 Material Fees - varies  
 If you have any questions, contact Rachel Tai, Cashiering Services Supervisor, [tairachel@deanza.edu](mailto:tairachel@deanza.edu).

**Financial Aid** - Cindy Castillo with Marty Kahn's assistance produced an informative and instructional video regarding Financial Aid on the Financial Aid web page. A copy has been made available for counselors to use in their Getting Started Orientation sessions. Click the following link to watch the video!!  
[http://www.deanza.edu/financial\\_aid/test-video.html](http://www.deanza.edu/financial_aid/test-video.html)

**Changes in Placement Testing Practices - Effective April 4, 2011** - In keeping with Matriculation guidelines and to better conserve limited resources, we are modifying placement testing procedures regarding re-testing. The changes are:  
 Students who have taken a placement test and then enrolled in a course in that subject area will not be able to re-test.  
 Students who have not enrolled in a class can re-test during the normal time frame (6 months for English, mathematics, biology, chemistry; 1 year for ESL) if they provide documentation of their preparation for the re-test.

**California State University/University of California (CSU/UC) Articulation Survey Project**

Renee Augenstein initiated a CSU/UC Articulation Survey Project in April 2011 with the support of the CSU Chancellor's Office, the University of California Office of the President and the California Intersegmental Articulation Council. The goal of this project is to systematically update articulation officers across the state on CSU and UC campus-specific policies to support our articulation efforts.

**Student Services Learning Outcomes (SSLO)**

You can check out the latest information regarding SSLOs by going to the De Anza Accreditation web site, which includes Student Learning Outcomes. Coming soon is the SSLOs "How To" Handbook. All Student Services Programs have SSLOs and are working on ongoing assessments.

**Sponsors of the Summer Bridge Program for Foster Youth**

hosted a celebration on Wednesday, August 3, 2011 to congratulate the students for their hard work this summer!

**FHDA District ID Badges** are now available for Foothill, De Anza and Central Services staff, FT & PT faculty and administrators. You will not need to get an ID Badge every year. The badge replaces the paper staff cards distributed annually. Check the De Anza web site for further information.

[http://www.deanza.edu/faculty/id\\_badge.html](http://www.deanza.edu/faculty/id_badge.html)

**New Faculty & Staff**

Angela Caballero de Cordero,  
 Dean Counseling and Matriculation  
 Ron Stewart, HTCTU  
 Hieu Huynh, Financial Aid  
 Justin Gilmore, Financial Aid  
 Wanda Lee, ACE Fellow 2011-12

## Announcements

### REPORTS

#### Student Services Service Awards

10 years -

B. Dahlke, P. Guitron, H. Hernando, N. Joplin, D. Nickel, A. Pabros, L. Truong, M. Cheung, P. Weinberg, K. Glapion, T. Baker, P. Whelan, J. Butcher, M. Fosnaugh, G. Dietrich, N. Johnstone, K. McGee, D. O'Malley, S. Sokabe

15 years - B. Johnson, T. Hunter, L. Torres

20 years - L. Mustachia

25 years - C. Magnin, D. Lydgate, J. Pena-Ferrick, F. Milonas,

30 years - E. Mann, T. Beggs, G. Sigala-Aguilar, J. Thai,

35 years - S. Kovach-Long, J. Haynes

#### Updates

The Counseling and Matriculation Division has been busy at work this summer. From May through September 13,579 students walked through our doors. Of these, over 1,500 students participated in the new Getting Started at De Anza orientations, over 350 students attended TAAG workshops, and over 11,700 students were seen on a one-on-one basis in the Counseling Center and at ISP for counseling, advising or educational planning. Going forward Transfer Day will take place on October 27 and the Division will hold a retreat in mid October that aims to develop a strategic plan of action for 2011-12 and beyond.

#### DASB 201-12 Officers

Arvind Ravichandran, President

Shailla Ramos, Executive VP

Kenneth Perng, Chair of Administration

Pablo Zamorano, Chair of Finance

Saurav Agrawal, Chair of Student Rights & Services

Vivian Nguyen, Chair of Marketing

Amira Farah, Chair of Diversity & Events

Victor Chen, Chair of Environmental Sustainability

**Facilities Update – Campus Improvements made possible with Measure C funds** - As you walk on campus note the new construction and renovation projects that have been completed to the Admin. Bldg., ATC/CC Pathway, Cottage Bldg., Flint Center and Sunken Garden Pathway, Mediated Learning Center, as well as classroom renovations in many areas of the campus.

#### **Admissions & Records**

The Student Registration Guide is available at the students tab on the De Anza web page.

<http://www.deanza.edu/>

#### **Disability Support Programs & Services (DSPS)**

provides programs and services for students with disabilities through four areas: DSS Disability Support Services, EDC Educational Diagnostic Center, APE Adapted Physical Education, HOPE - De Anza off-site  
<http://deanza.edu/dsps/>

#### **Veterans Services**

Veterans Outpost Office is now located in Room 246 in the Counseling Center, 2<sup>nd</sup> floor Student & Community Services Bldg. Drop in during open hours, for an appointment, Shari Pasquali at 864-8230  
[pasqualishari@deanza.edu](mailto:pasqualishari@deanza.edu)

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**De Anza College Student Services Guide**


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**Adapted Physical Education**

Program designed to benefit and improve physical fitness to students with disabilities

- 864-8885, PE 663
- [www.deanza.edu/ape/index.html](http://www.deanza.edu/ape/index.html)

**Admissions and Records**

Processes student applications, registration, transcripts, residency, general petitions, changing records, etc.

- 864-5300, 1st floor - SCS
- [www.deanza.edu/admissions/contact.html](http://www.deanza.edu/admissions/contact.html)

**Assessment/Placement Testing**

Assesses skill levels in English, English as a Second language, Math, Chemistry, and Biology

- 864-8717, 1st floor- SCS, Room 143
- [www.deanza.edu/admissions/placement/](http://www.deanza.edu/admissions/placement/)

**Athletics**

All-sports program for students interested in competing at a high level athletic competition (19 sports programs for men and women)

- 864-8745, PE Quad Building
- [www.deanza.edu/athletics/](http://www.deanza.edu/athletics/)

**Career Center**

College major and career planning resources (workshops, job search, resume writing, interviewing, etc.)

- 864-5711, 2nd floor - SCS
- [www.deanza.edu/careercenter/](http://www.deanza.edu/careercenter/)

**Counseling and Advising**

Academic advising, career planning, personal counseling

- 864-5400, 2nd floor - SCS
- <http://www.deanza.edu/counseling/>

**Cross Cultural Partners (CCP)**

Pairs local and ESL students for intercultural experience to improve language proficiency, share culture, and exchange language

- 864-5385 - ATC, Room 304
- [www.deanza.edu/langarts/1sl/ccp.html](http://www.deanza.edu/langarts/1sl/ccp.html)

**De Anza Associated Student Body (DASB)**

Represents the students' interests on college and district committees developing college policies

- [864-8429/8694](http://864-8429/8694), Lower Level - Campus Center
- [www.deanza.edu/dasb](http://www.deanza.edu/dasb)

**Disability Support Programs and Services (DSP&S)**

Accommodations and services, including sign language, interpreting/captioning & assistive technology

- 864-8753, 1st floor - SCS, Room 141
- [www.deanza.edu/dss](http://www.deanza.edu/dss)

**Educational Diagnostic Center (EDC)**

Assessment, accommodation and services to promote success in college courses

- 864-8839, 1st floor - LCW, Room 110
- [www.deanza.edu/edc](http://www.deanza.edu/edc)

**Extended Opportunity Programs & Services (EOPS)**

Support services to assist low income and academically disadvantaged California residents

- 864-8950, Lower Level - Campus Center
- [www.deanza.edu/eops](http://www.deanza.edu/eops)

**Financial Aid & Scholarships**

Free Application for Federal Student Aid, Fee Waiver, Grants, Loans, Scholarship, Work Study

- 864-8718, Lower Level - Campus Center
- [www.deanza.edu/financialaid/](http://www.deanza.edu/financialaid/)

**Health Services**

Free and low cost health services to students (health education pamphlets, flu shot, minor first aid, over-the-counter medicines, physical exams, etc.)

- 864-8732, Lower Level - Campus Center
- [www.deanza.edu/healthservices/](http://www.deanza.edu/healthservices/)

**Honors Program**

College-wide, interdisciplinary learning community for students with high aspirations and a strong commitment to learning

- 864-8833 - S33-b
- <http://faculty.deanza.fhda.edu/honors/>

**Inter Club Council (ICC) and Student Clubs**

More than 50 clubs that cover a diverse range of students

- 864-5432, Lower Level - Campus Center
- [www.deanza.edu/clubs](http://www.deanza.edu/clubs)

**International Student Programs (ISP)**

Assists international students with registration, orientation, and counseling services

- 864-8826 - LCW, Room 102
- [www.deanza.edu/international/](http://www.deanza.edu/international/)



**Learning in Communities (LinC)**

An interdisciplinary learning communities program comprising linked courses and a cohort of students exploring topics and themes from multiple perspectives

- Matt Abrahams 864-8534/ Anu Khanna 864-8579
- [www.deanza.edu/linc/](http://www.deanza.edu/linc/)

**Lifetime Fitness & Wellness Center**

Offers a variety of workout options, including aerobic and strength development, memberships options available

- 864-8505 – PE Quad Building, PE 6
- [www.deanza.edu/pe/fitnesscenter/](http://www.deanza.edu/pe/fitnesscenter/)

**Math Performance Success (MPS)**

A year-long cohort program to help students succeed in math, from pre-algebra to college-level math

- 864-8851, 2nd floor – SCS
- [nebula.deanza.edu/PSME\\_Division/MPS.html](http://nebula.deanza.edu/PSME_Division/MPS.html)

**Occupational Training Institute (OTI)**

Assists socio-economically disadvantaged students with high-quality training and employment services (counseling, career education, job placement and retention services)

- 864-8869 – Seminar 1
- [www.oti.fhda.edu](http://www.oti.fhda.edu)  
**CalWORKs:** State-funded, welfare-to-work program designed to help students on TANF
- [www.deanza.edu/oti/calworks.html](http://www.deanza.edu/oti/calworks.html)  
**Comptechs:** Provides hands-on technical support internships for students and assist disadvantage local students by providing free computers
- [www.deanza.edu/oti/comptechs.html](http://www.deanza.edu/oti/comptechs.html)  
**CalSUCCESS:** Assist current food stamp recipients with free textbooks, gas cards, bus passes, early registration, internships, and job placement  
[www.deanza.edu/oti/cal\\_success.html](http://www.deanza.edu/oti/cal_success.html)

**Office of College Life**

Information and resource center for students, staff and community members (housing, book exchange, free legal advice, discount cards for amusement parks, etc.)

- 864-8757, Lower Level – Campus Center
- [www.deanza.edu/collegelife/index.html](http://www.deanza.edu/collegelife/index.html)

**Outreach and Relations with Schools**

Coordinates institutional outreach and recruitment efforts and work collaboratively with local high schools

- 864-8327 – Seminar 3
- [www.deanza.edu/outreach/](http://www.deanza.edu/outreach/)

**Student Success Center (SSC)**

Helps students at all levels build and strengthen academic skills in writing, reading, math, science, tutoring, listening and speaking.

- 864-8485 – ATC 3<sup>rd</sup> floor  
[www.deanza.edu/student\\_success](http://www.deanza.edu/student_success)

**Student Success & Retention Services (SSRS)**

Counseling and transfer services for students with historically low retention and transfer rates

- 864-8470, 2nd floor – SCS
- [www.deanza.edu/ssrc/](http://www.deanza.edu/ssrc/)  
**First Year Experience:** Program integrating multiple fields of study and community engagement  
864-8470 – [www.deanza.edu/ssrc](http://www.deanza.edu/ssrc)  
**IMPACT AAPI:** Program supporting academic achievement for Asian Pacific Islander subgroups historically underrepresented in higher education  
864-8973 – [www.deanza.edu/impact-aapi/](http://www.deanza.edu/impact-aapi/)  
**Puente Project:** A cohort program designed to accelerate university transfer by combining English instruction, counseling and mentoring  
864-8731 – [www.deanza.edu/puente/](http://www.deanza.edu/puente/)  
**Sankofa Scholars:** Program designed to address retention and success of African ancestry students  
864-8470 [www.deanza.edu/ssrc/sankofa/](http://www.deanza.edu/ssrc/sankofa/)  
**Summer Bridge:** Program designed to help students transition from high school to community college  
864-8470 – [www.deanza.edu/ssrc](http://www.deanza.edu/ssrc)

**Transfer Center**

Transfer advising, Transfer Admission Agreements (TAAs), university catalogs and university representatives

- 864-8841, 2nd floor – SCS
- [www.deanza.edu/transfer/](http://www.deanza.edu/transfer/)

**Tutorial and Academic Skills Center**

Tutoring in most subjects, help students with study skills, reading, writing, spelling, basic math and algebra

- 864-8485, L-47 & S-43
- [www.deanza.edu/studentssuccess/tutorial/](http://www.deanza.edu/studentssuccess/tutorial/)

**Veterans Services**

864-8230, A & R - SCS Bldg.