SURVEY USAGE REPORT METADATA TAXONOM

Synchronous

All

Questions	Y	N	1	2	3	4	5	Favorable Rating (%)
Rate your tutor (5 is the best)			48	21	50	89	338	87
Rate the technology (5 is the best)			54	40	93	95	264	83
Would you recommend SMARTHINKING to a friend ?	477	69						

Asynchronous

All ▼

From: May 1, 2016 To: April 30, 2017

Last 12 Months

Questions	Y	N	1	2	3	4	5	Favorable Rating (%)
Rate the process for sending & retrieving your essay			12	5	25	77	461	97
Rate the feedback you received from your tutor (1-5 Scale, 5 is the best)			16	5	20	116	428	96
Rate the technology (5 is the best)			1	1	1		2	60
Would you recommend SMARTHINKING to a friend?	567	18						