15Nov13_Agenda/Notes
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Reviewed Notes from the Retreat
• Is there a way to integrate “I have a Customer Service...” into the “I have a student who...?” to address positive interactions between faculty and staff?
• Customer Service in Higher Education conference in March: are there Staff Dev Committee members interested in going? [MK, Virginia, Marilyn]

Update on SSI StaffDev
Money is coming to support professional development, probably in July 2014. Unknown amount at this time; $24 million system-wide was originally discussed, but BOG mtg agenda indicated $8 million. Le Baron Woodyard doesn't know what the discrepancy is and neither amount was mentioned in November BOG mtg.

Website
Committee approves requesting a folder on the Classified Senate website for committee agendas, minutes, reports, and resources.

Update on Safety
Emergency Preparedness responsibility has been escalated to the District Police. Jeff Schlesinger and Mark Frise have been hired to help implement emergency preparedness District-wide. Mark has an interest in partnering with the committee to develop and implement training, maybe bring in both district experienced persons and external professionals to help. Mark will confirm with supervisor and get back to us.

Need to empower employees so they can act in an emergency situation. Remind staff to directly call 9-1-1 in an emergency situation. Marketing strategy: remind employees that the workshops apply to both personal and work environments.

For Next meetings:
Ask Mark Frise to attend to talk about implementing two workshops in Wtr, one in Spring. Ask Suzanne Pfeiffer and Myisha Washington to attend the next meeting to talk about Career Ladders.

Next Meeting:
December 6 @ 1130 am – 130 pm (Career Ladders) and/or
December 13 @ 9 – 11 am (Safety)