

OKR Worksheet

Objective	Key Results	Activities	People Involved	Timeframe
<p>Reduce wait time on file review.</p> <p>Increase Pell, CCPG recipients.</p> <p>Encourage students to advocate for themselves.</p> <p>Providing a comfortable environment for students</p>	<p>1. Due to verification leniency, A thorough review process is No longer required.</p> <p>Build confidence within each student</p>	<ul style="list-style-type: none"> - Briefly review files. - Look for fraud patterns - Encourage students to complete FAFSA - Encourage students to complete the California Dream Application 	<p>Financial aid Staff</p>	
<p>Bridge the Gap</p> <p>Adapting, become more accessible.</p> <p>Create a strong, dynamic within our team.</p> <p>Improve our hybrid model.</p>	<p>2. Increase communication with students.</p> <p>3. Connect with learning communities.</p> <p>4. connect with programs on campus</p>	<ul style="list-style-type: none"> - Provide informative FAFSA workshops, provide classroom presentations, increase outreach 		
<p>Have a student friendly office</p>	<p>5. Student will be more confident.</p> <p>6. Emphasize new creative methods for completing financial aid.</p> <p>7. Provide cross-training.</p> <p>8. Everyone providing accurate and consistent information to students</p> <p>9. Co-adapting to newer and older generations</p> <p>10. Improve student service overall</p>	<ul style="list-style-type: none"> - Being more hands on with students - Meet or collaborate with marketing more. - Being available through multiple avenues - Attend trainings, share what we learn - Awarding more financial aid - Remodeled office. Financial aid banners were installed so students can easily locate our office 		